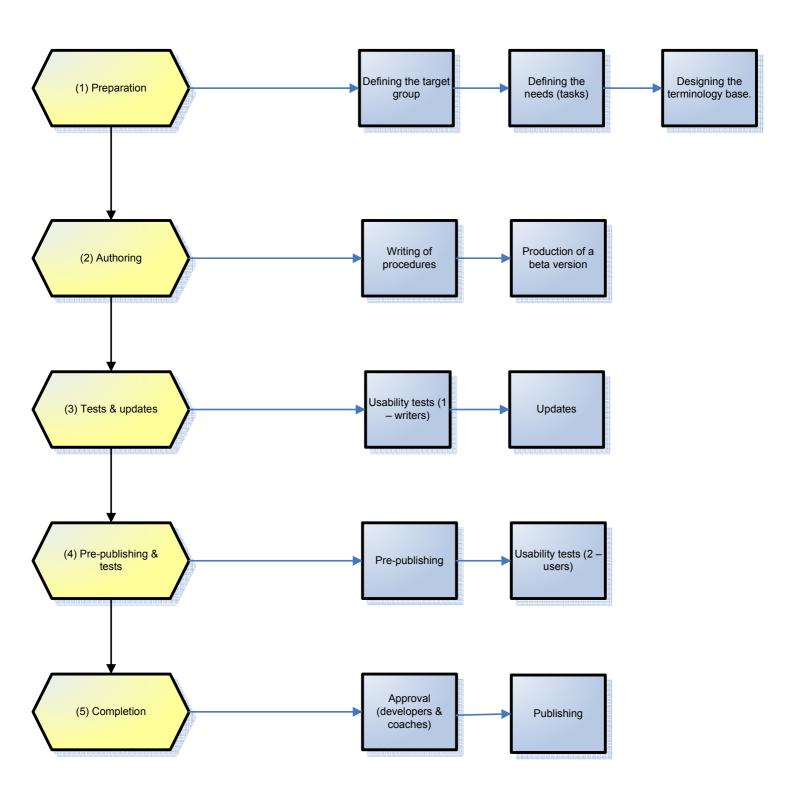
Designing a User's Guide 5-Step Process



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